

# CODE OF CONDUCT | NTN Innovation Booster Plastics for Zero Emission

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Available as part of the Terms of Service at: <https://plastics4zeroemission.ch/legal/>

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## Our Pledge

As you partake or otherwise contribute in the Programme as an individual (“partaker”) or as a Participant, you pledge to help make the Programme a constructive and enjoyable experience for everyone, regardless of differences such as, age, disability or personal appearance, level of experience or education, socio-economic status, nationality, race or ethnicity, religion or beliefs, sexual identity and orientation, etc.

You pledge to act and interact in ways that contribute to a fair-play, open, welcoming, inclusive, healthy and striving community of partakers and Participants.

## Our Standards

♥ Examples of behaviour that contributes to a positive environment for the community include:

- Demonstrating empathy and kindness toward other people
- Being respectful of differing opinions, viewpoints, and experiences
- Giving and gracefully accepting constructive feedback
- Accepting responsibility, and learning from the experience
- Focusing on what is best not just for us as individuals, but for the overall community
- Upholding the reputation of each participant and of the community itself
- Respecting the property of others
- Honouring the trust bestowed upon you when privileged information is entrusted to you

♥ Examples of unacceptable behaviour include:

- Trolling, insulting or derogatory comments, and personal or political attacks;
- Public or private harassment, unsolicited sexual attention or advances of any kind;
- Publishing others’ personal or privileged information without their permission;
- Behaving in a way objectionable or harmful to the reputation of others or of the community itself;
- Other conduct which could reasonably be considered inappropriate in a professional setting.

## Enforcement Responsibilities

Enforcing good standards are everyone’s responsibility. The Operator is, nonetheless, entitled to clarify the standards of acceptable behaviour and may take any appropriate and fair corrective or remedial action in response to any behaviour that the Operator deems inappropriate, threatening, offensive, or harmful.

The Operator has the right to remove, edit, or reject comments, publications or any other contents that are not aligned to this Code of Conduct, and may, at its discretion, communicate reasons for moderation decisions when appropriate.

## Scope

This Code of Conduct applies within all spaces of the Programme, either physical or digital, and also applies when a person is officially representing the Programme or its associated Projects in public. Examples of representing the Programme include posting on or via an official social media account, or acting as a partaker of the community or Participant of the Programme at an online or offline event.

## Specific commitments for the Team Members

Each Team is bound to make every reasonable effort to find a way of bringing the Project to the best possible conclusion; a high standard of effort, honest communication, and a dedication to bringing the Project to fruition is owed.

Each Team is responsible for duly documenting the progress of the Project during the Feasibility Study in order to fulfil its reporting obligation.

Each Team commits to communicate to the Operator at all time in good faith on the state of the Team and of the Project. Each Team keeps the Operator informed in due time whenever the Project is likely to encounter any relevant progress or obstruction; aborted and/or alternative courses of development are part of the communication to the Operator if relevant.

## Enforcement

Instances of abusive, harassing, or otherwise unacceptable behaviour may be reported to the Operator responsible for enforcement at [info@plastics4zeroemission.ch](mailto:info@plastics4zeroemission.ch). All complaints will be reviewed and investigated as promptly and fairly as practicable.

The Operator undertakes to respect the privacy and security of the reporter of any incident.